



Supplier evaluation

Balliu Export S.A.

Specifications

An evaluation of all suppliers will be carried out annually.

The evaluation criteria are detailed below:

SERVICE

This criterion evaluates the benefits offered by the supplier before, during and after the purchase. That is, their attention and response capacity, their disposition, technical support, response to unforeseen events and the timely solution of complaints or inconveniences related to rejections and/or returns are analyzed.

PRICE

This criterion evaluates the supplier's economic offer, its behavior in the latest awards and the discounts it offers.

PRODUCT AND/OR SERVICE OF AGREEMENT (QUALITY)

This criterion evaluates the conformity of the required products and/or services, that is, whether the products were delivered with the specified quality or if, on the contrary, the product was returned. Here it is evaluated whether the good or service met or did not meet the specifications.