



Quality and Environmental Management Policy

The Management of BALLIU EXPORT, SA, a company dedicated to the design, manufacture and distribution of outdoor furniture, declares that quality, conservation and protection of the environment are permanent objectives in all activities carried out in the organization. For this reason, it considers that the establishment of a Quality and Environmental Management System with a process-based approach and a thinking based on risks and opportunities are essential elements to guarantee the success of our organization.

The Quality and Environmental Management Policy of BALLIU EXPORT, SA is defined based on the purpose and context of the organization, which is periodically analysed taking into account external and internal issues, requirements of interested parties, as well as the nature, magnitude and environmental impacts of our activities, products and services, thus defining the strategic direction of the organization, aimed at:

- Obtaining high satisfaction from our customers.
- Ensure compliance with the requirements of interested parties, placing special emphasis on customer requirements, legal, regulatory and normative requirements applicable to our activity and with all the requirements that the organization subscribes to related to its environmental aspects.
- Encourage communication with stakeholders.
- To offer quality products and services to our customers, promoting the use of the most efficient technologies, a high level of competence and awareness among our staff and the implementation of processes that minimize negative environmental impacts.
- Control significant environmental aspects from a life cycle analysis perspective, identified and periodically evaluated considering the reduction of negative environmental impacts associated with them.
- Ensure continuous improvement of the Quality and Environmental Management System.

The Environmental Quality Management Policy is the basis of our Quality and Environmental Management System, which will be developed by establishing measurable objectives that will be reviewed periodically according to what is established by the system itself, so that continuous improvement can be demonstrated.

The Management of BALLIU EXPORT SA is fully committed to this Policy, which is made public to the personnel working in the company, providing the necessary means for it to be understood and implemented and is available to all interested parties.

Josep Balliu

A handwritten signature in blue ink, appearing to read "Josep Balliu". The signature is fluid and cursive, with a prominent initial "J".

Chief Executive

November 30, 2017